

Family Eye Care • Cataracts • Glaucoma • Diseases of the Eye

Dear New Patient,

Welcome to our practice! We are genuinely pleased that you have chosen us for your eye care. Our practice also realizes the importance of referrals and we value them greatly. We are always excited to see new faces coming through our door!

At your first appointment, Dr. Nawas will complete a comprehensive eye examination. This includes a complete review of your medical and ocular history, checking your vision, performing a necessary refraction, intraocular pressures, and dilation. Following this exam, Dr. Nawas will discuss his findings with you, develop a treatment plan that you are comfortable with, and then you will be scheduled according to your needs.

Please be prepared for your appointment by completing the new patient registration forms. If you have medical insurance, be sure to provide all requested information to assist us in the benefit verification process. Any co-payment is expected at the time of service. As a courtesy, we will file claims on your behalf with your medical insurance company. If you would like to finance your medical or optical expenses we work with CareCredit and will be glad to provide you with information about CareCredit and how to apply. If you have any questions about financing please feel free to ask us at any time. Please also bring a list of any medications you are taking (including over-the-counter medications) along with the dose and how often you take it.

We ask that you make every effort to keep your appointment. Missing an appointment disrupts proper sequencing of care and delays completion of your treatment. If you need to reschedule your appointment, please call us at least 24 hours prior to your scheduled visit.

We very much appreciate your confidence in us and look forward to meeting with you!

Sincerely,

The Bossier Eye Institute Team

## Wally R. Nawas, M.D.